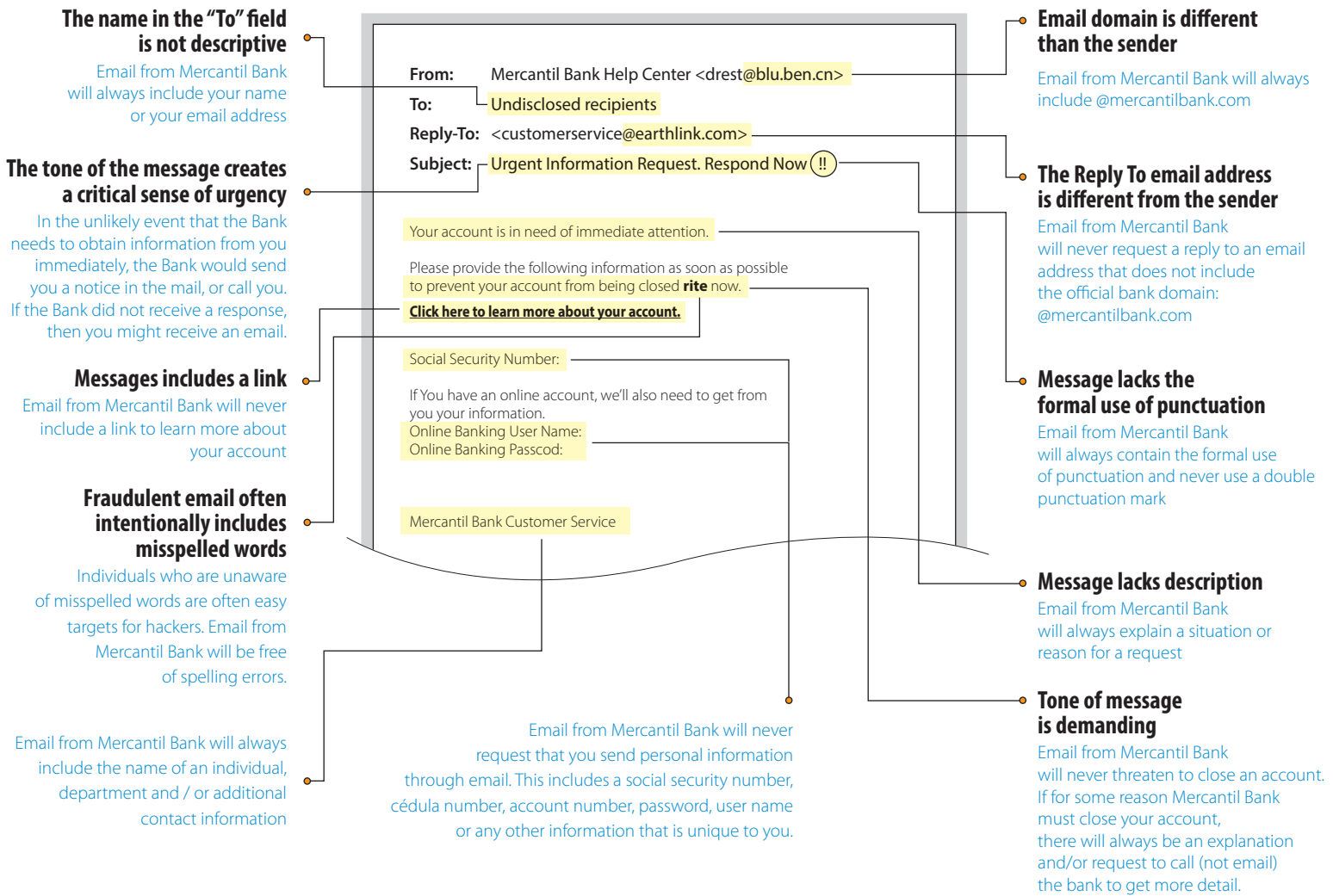


How To Determine if an Email Message that appears to be from Mercantil Bank is a Phishing Attack

Cyber hackers fabricate email messages in such a way that they appear to be coming from a trusted source. Commonly referred to as phishing, these messages aim to acquire bank account passwords, credit card information and other personal information for the purpose of stealing your identity. The best way to protect yourself from replying to fraudulent email messages is to educate yourself. Here's what to look for:



Most email from Mercantil Bank will include an email signature, plus a logo that is four colors: Mercantil Bank (dark blue) and the swoosh icon in three colors (light blue, dark orange and light orange).

There are times when an email signature will include text only.



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